Recall Information Royal Sovereign Portable Air Conditioner

Recall Date: December 22, 2021

Product Description	UPC	Model #	Internet #
12,000 BTU Portable Air Conditioner	035565412555	ARP-3012	100665342



Name of Product: Royal Sovereign 12,000 BTU Portable Air Conditioner

Hazard: A faulty drain motor in the air conditioners can ignite the plastic enclosure of the unit, posing fire and burn hazards to consumers and risk of serious injury or death.

Remedy: Refund.

Consumers should immediately stop using the recalled portable air conditioners, unplug the unit, follow the instructions online at www.Recall-PAC3012.com for properly severing the electrical cord rendering the unit unusable, and contact Royal Sovereign for a pro-rated refund based on the age of the portable air conditioner. Failure to unplug the unit could result in shock, electrocution, or death.

Consumer Contact: Royal Sovereign toll-free at 833-947-3699 from 9 a.m. to 5 p.m. ET, Monday through Friday, or online at www.Recall-PAC3012.com or https://www.royalsovereign.com and click on "Recall Information" at the top of the page for more information.